

Troubleshooting regarding audio files:

Q. I can't open and listen to a Dropbox audio file, it asks me to sign in or create an account.

A. You don't need to sign in or create an account, just click on "No thanks, continue to view" at the bottom of the pop up window:

Download and save to your Dropbox by creating a free account, or [sign in](#)

First name: Jane

Surname: Smith

Email: you@mail.co.uk

Password: Minimum 5 characters

This page is protected by reCAPTCHA and is subject to the Google [Privacy Policy](#) and [Terms of Service](#).

I agree to the [Dropbox Terms](#)

[Create an account](#)

[No, thanks. Continue to view](#)



Then click on the 'play' button located in the bottom left hand corner.

Troubleshooting:

Q. I'm having problems accessing a Soundcloud audio file.

A. As soon as you click on the link that takes you to a Soundcloud audio file, the recording should start and play automatically. Make sure your sound volume is on and is high enough for you to hear the file. You may need speakers or headphones plugged into the audio output socket. This is the button where you can pause/play the recording:

